



Dear Sir or Madam,

In 1998, GolfSwitch, Inc. introduced the golf world to online tee time inventory distribution. Today, GolfSwitch continues to lead-the-way with its patented reservations technology, helping its partners realize the lucrative potential of online golf inventory distribution.

GolfSwitch, Doral Golf Resort and surrounding courses are pleased to introduce a solution that will improve your concierge customer service and **streamline your golf reservation process while you earn a commission**. With GolfSwitch Direct Access, you'll have instant, online access to local golf courses tee time inventory as well as Doral's. Simply login, select an available tee time and make a reservation for your guest. It's simple, convenient and rewarding.

With Direct Access, there's no software to download or install – simply login from any computer with an internet connection. Once logged-in, you'll see a quick and clean snapshot of available golf tee times. Enter the guest's name and credit card information at the time of booking. With Direct Access' reporting capability, you'll always know exactly what your commission is monthly so when you receive your monthly commission checks direct from GolfSwitch for all bookings you will have no need to contact individual courses.

If you're not technically inclined, don't worry! Not only is Direct Access simple and intuitive to use, but phone training is also included. After a short session with a GolfSwitch representative, you'll be making golf reservations quickly and effortlessly.

Bringing your golf reservations into the online age has its advantages – both for you and your guests! We at GolfSwitch and Doral Golf Resort hope that you will take advantage of this opportunity to improve your customer service while earning a commission.

To get Direct Access, contact Shari Klein at GolfSwitch today at (561) 641-2241.

Sincerely,

Shari Klein  
Director of Sales  
Eastern Region and Caribbean  
p. 561.641.2241  
f. 561.641.4461  
c. 480.363.4388  
sklein@golfswitch.com



**Direct Access “Opt-In” Form**

Your Name: \_\_\_\_\_

Hotel Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

City: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

**Direct Access** (Concierge/Call Center Online Golf Reservations) (Y/N) \_\_\_\_\_

Please fill out form above, sign below and fax back to:

GolfSwitch  
Attn: Shari Klein  
(480) 429-7283

\_\_\_\_\_  
Signature Date

\_\_\_\_\_  
Printed Name & Title